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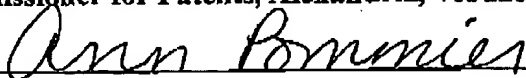
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OFFICIAL**FAX COVER LETTER**

March 2, 2004

TO: Commissioner for Patents
COMPANY: U.S. Patent and Trademark Office
PHONE:
FAX: 703.305.7687**FROM:** Steven C. Lieske
DIRECT DIAL: 612.607.7508
EMAIL: Slieske@Oppenheimer.com
RE: Serial No. 09/551,181
Attorney Docket No. 60021-358201**COMMENTS:** I hereby certify that this correspondence is being transmitted by facsimile to the Commissioner for Patents, Alexandria, VA 22313-1450 on March 2, 2004.

Ann Pommier

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Serial #: 09/551,181
In reply to Office action mailed: 02/02/2004
page 1 of 7

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial #: 09/551,181
Applicant: Silverstone
Filed: 4/17/2000
Title: SUPPLY CHAIN WORKFLOW SERVICES IN A CONTROL MANUFACTURING
FRAMEWORK

TC/AU: 3623
Examiner: Jeanty, Romain
Docket #: 060021-358201
Customer #: 29,838

CERTIFICATE OF TRANSMISSION

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Ann Pommier
Ann Pommier

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

RESPONSE TO RESTRICTION REQUIREMENT

In response to the Office action mailed February 2, 2004, please find the following sections:

- (a) Amendments to the Claims as reflected by a Listing of Claims
- (b) Remarks/Arguments